

URGENT MEDICAL DEVICE RECALL

OneTouch Verio® Blood Glucose Meter

ARTG 168174

The first 5 letters of affected device serial numbers

BOBNQ	BOBPM	BOBQJ	BOBRF	BOBSB	BOBSX	BOBTT	BOBVQ	BOBWM
BOBNR	BOBPN	BOBQK	BOBRG	BOBSC	BOBSZ	BOBTV	BOBVR	BOBWN
BOBNS	BOBPP	BOBQL	BOBRH	BOBSD	BOBTB	BOBTW	BOBVS	BOBWP
BOBNT	BOBPQ	BOBQM	BOBRJ	BOBSF	BOBTC	BOBTX	BOBVT	BOBWQ
BOBNV	BOBPR	BOBQN	BOBRK	BOBSG	BOBTD	BOBTZ	BOBVV	BOBWR
BOBNW	BOBPS	BOBQP	BOBRL	BOBSH	BOBTF	BOBVB	BOBVW	BOBWS
BOBNX	BOBPT	BOBQQ	BOBRM	BOBSJ	BOBTG	BOBVC	BOBVX	BOBWT
BOBNZ	BOBPV	BOBQR	BOBRN	BOBSK	BOBTH	BOBVD	BOBVZ	BOBWW
BOBPB	BOBPW	BOBQS	BOBRP	BOBSL	BOBTJ	BOBVF	BOBWB	BOBWW
BOBPC	BOBPX	BOBQT	BOBRQ	BOBSM	BOBTK	BOBVG	BOBWC	BOBWX
BOBPD	BOBPZ	BOBQV	BOBRR	BOBSN	BOBTL	BOBVH	BOBWD	BOBWZ
BOBPF	BOBQB	BOBQW	BOBRS	BOBSP	BOBTM	BOBVJ	BOBWF	BOBXB
BOBPG	BOBQC	BOBQX	BOBRT	BOBSR	BOBTN	BOBVK	BOBWG	BOBXC
BOBPH	BOBQD	BOBQZ	BOBRV	BOBSS	BOBTP	BOBVL	BOBWH	BOBXD
BOBPJ	BOBQF	BOBRB	BOBRW	BOBST	BOBTQ	BOBVM	BOBWJ	BOBXF
BOBPK	BOBQG	BOBRC	BOBRX	BOBSV	BOBTR	BOBVN	BOBWK	BOBXG
BOBPL	BOBQH	BOBRD	BOBRZ	BOBSW	BOBTS	BOBVP	BOBWL	

Johnson & Johnson Medical Pty Ltd is recalling OneTouch Verio® Blood Glucose Meters with serial numbers which begin with the 5 letters listed above.

The manufacturer of OneTouch Verio® Blood Glucose Meters has identified that these meters may produce an "Error 2" message instead of a blood glucose result when testing in conditions of high temperature and/or humidity. If the meter does not give an error message then the meter is reliable.

The strips and the control test solution used with the meter are NOT affected by this recall.

If you have a OneTouch Verio® Blood Glucose Meter with a serial number which begins with the letters listed above, please call our ONETOUCH CUSTOMER CARE line to have the meter replaced.

ONETOUCH® CUSTOMER CARE: 1800 543 372, Mon – Sat: 9am to 5pm AEST, a message service is available out of hours.

If you have any concerns about the use of your meter please consult your Diabetes Nurse Educator or Health Care Professional.

Johnson & Johnson Medical Pty Ltd sincerely regrets any inconvenience to their customers.