

TITLE: Diabetes Capacity Building Program: Site based Solutions in the Central Great Southern.

Authors: Judith Warland RN, DE, Rebecca McPhee APD, CDE, Shirley Cornelius RN, CDE

Diabetes education is a specialty field of practice and a specific intervention of diabetes management and care. Diabetes educators with the ability to work in private practice are in short supply and the process for credentialing and the requirements from Medicare are extensive.

WA Country Health Service (WACHS) in partnership with Amity Health has developed a Diabetes Capacity Building program in the Central Great Southern.

Funding for the program is through the Royalties for Regions, Southern Inland Health Initiative (SIHI).

AIMS: To provide opportunity for Diabetes Educators to become credentialed, gain a Medicare provider number while simultaneously addressing the immediate demand on WACHS acute and ambulatory care services education and management of people with diabetes.

METHOD: A partnerships was formed with Amity Health in Albany to provide diabetes education service in the Central Great Southern (CGS). Site Based Solution model was developed in CGS, the delivery of service is specific to local communities; Service delivery is achieved by working collaboratively with WACHS Allied Health professionals, Silver Chain Nurse Practitioners, and Amity Health staff. The geographic area determines which Diabetes Educator is involved, in each community with the region

Intake meetings are held to allocate and prioritise case loads. Clients are a offered a combination of referral to the Health Navigator program –a chronic conditions care coordination program for assessment and behavioural care planning, diabetes group education (DESMOND) and 1:1 consultation for individual diabetes specific problem solving.

For women with gestational diabetes a partnership between King Edward Memorial Hospital and WACHS is being implemented to improve access to antenatal care utilising Telehealth services.

RESULTS: CGS Referrals to December 2013

	Katanning	Kojonup	Tambellup	Gnowangerup	Other
Referrals	40	26	17	5	5
Telehealth	1		2		

Outcome: Improved access and equity in service delivery which is timely and delivered in local communities